
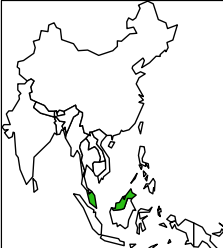

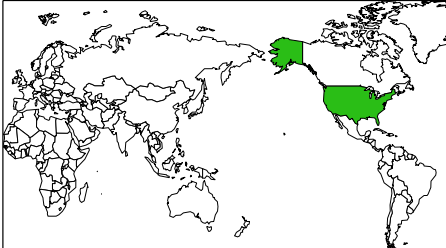
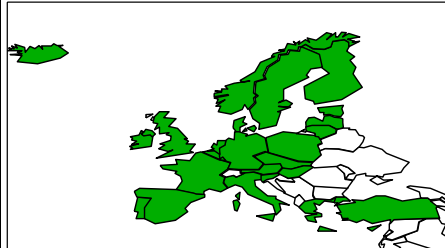


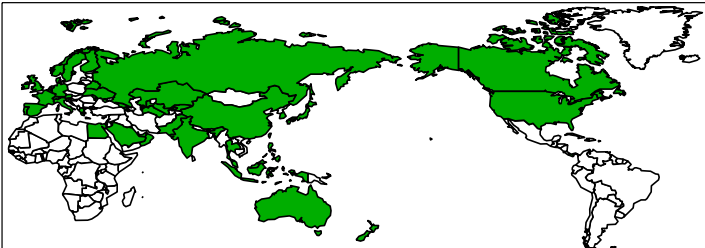

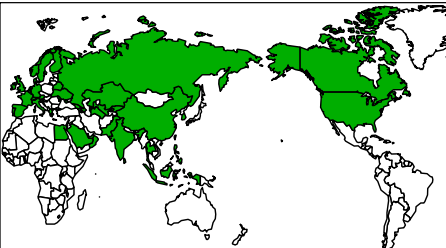
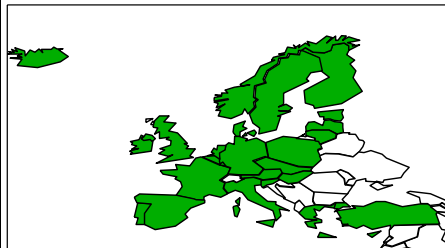



# Guideline for Panasonic Regional & Worldwide Warranty Scheme -- Consumer Electronics Products --

Updated on July 1, 2004

CS Group, C-IBO

This table shows all of our Panasonic Regional & Worldwide Warranty Systems now in force, detailing products, warranty periods, covering countries/areas and operational rules, etc... We hope you will get a clearer picture of the current systems and this will help you to understand further.

Warranty System	Limited Worldwide Warranty		(3)Japan Tourist Models Limited Warranty	(4)Baggage Trade Model Limited Warranty [USA]	(5)Pan European(EU/EEA) Guarantee	(6)Limited Latin America Warranty	(7)International Warranty System [Gulf Six Countries]
	(1)DVC, DSC, VHS Movie, SD Multi Camera	(2)Audio					
Products	Digital Video Camera Digital Still Camera VHS Movie Camera SD Multi Camera	BCL Radio, Headphone Stereo Player/Recorder, Portable CD Player Digital Audio Player	Plazma Display, Color TVs, Digital Video Camera Digital Camera, VCRs, Portable CD Players, HP Stereo Radio Cassette Tape Recorders, MDs, Telephones, FAX  Personal Care & Health Care Products, Massage Lounger (above by MEW)	Color TVs, VCRs, Video Cameras, DVD Players, Stereo Components, CD Players, Radios, Radio Cassette Tape Recorders, Tape Recorders, Rice Cookers, Cooking Appliances, Irons, Vacuum Cleaners	All Consumer Electronics Products	VHS-C Movie Camera Digital Video Camera Digital Still Camera	TV(except PDP), Video Products(incl.Movie), Audio Products, Vacuum Cleaner, Washing Machine, Microwave Oven, Meat Grinder, Food Processor
Warranty Periods	Parts: 1 Year Labor: 90 Days		Parts : 1 Year Labor : 90 Days	Parts: 1 Year Labor: 90 Days	Follows terms of where warranty repair is conducted.	Parts: 1 Year Labor: 90 days	Parts: 1 Year Labor: 1 Year
Countries/ Areas where products are purchased	<p>&lt;&lt; Europe (16) &gt;&gt; Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom *W.cards for Europe are printed/attached at factory</p> 	<p>&lt;&lt; Asia (4) &gt;&gt; Hong Kong(China), Malaysia Singapore, Thailand &lt;&lt; Oceania (1) &gt;&gt; Australia &lt;&lt; Middle East (1) &gt;&gt; UAE(excluding SD Multi Camera) *W.cards for Asia/Oceania/M.East are printed at each sales company</p> 	<p>&lt;&lt; Japan (1) &gt;&gt; *Sold at Duty Free Shops in Japan.</p> 	<p>&lt;&lt; USA(1) &gt;&gt; * Sold at Algett Co. (USA).</p> 	<p>&lt;&lt; Europe (29) &gt;&gt; = (1) + (2) + (3) (1) EU 25 countries Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, Netherlands, Portugal, Spain, Sweden, United Kingdom, Estonia, Latvia, Lithuania, Poland, Czech, Slovakia, Hungary, Slovenia, Malta, Cyprus (2) EEA Countries : Iceland, Liechtenstein, Norway (3) Others : Turkey</p> 	<p>&lt;&lt; Latin America (15+1 Area) &gt;&gt; Mexico, Guatemala, El Salvador, Costa Rica, Panama, Equator, Bolivia, Uruguay, Paraguay, Peru, Colombia, Chile, Brazil, Argentina, Venezuela, Caribbean Countries Area</p> 	<p>&lt;&lt; Middle East (6) &gt;&gt; Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, UAE.</p> 
Countries/ Areas where Warranty Services are applied	<p>Worldwide: DVC/DSC/SD Multi Camera(=38 Countries/areas), VHS Movie(=49countries/areas), Audio(=50 countries/areas)</p> <p>&lt;&lt; North America (2) &gt;&gt; USA(*), Canada(*) &lt;&lt; Latin America (1) &gt;&gt; Panama(*) &lt;&lt; Europe (16) &gt;&gt; Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom (* excluding DVC/DSC/SD Multi Camera)</p> 	<p>Worldwide : 58 Countries/areas (*)</p> <p>&lt;&lt; North America (2) &gt;&gt; USA (Incl. Puerto Rico), Canada &lt;&lt; Latin America (6) &gt;&gt; Chile, Costa Rica, El Salvador, Panama, Venezuela, Argentina &lt;&lt; Europe (16) &gt;&gt; Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom &lt;&lt; Oceania (2) &gt;&gt; Australia, New Zealand &lt;&lt; Africa (4) &gt;&gt; Cote d'Ivoire, Egypt, Mauritius, Seychelles (*Warranty applications varies from product to product. For details please see a warranty card</p> 	<p>Worldwide : 47 Countries/areas (*)</p> <p>&lt;&lt; North America (2) &gt;&gt; USA, Canada &lt;&lt; Europe (16) &gt;&gt; Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, United Kingdom &lt;&lt; Asia (10) &gt;&gt; China (Excl. Hong Kong), Taiwan, Philippines, Singapore, Sri Lanka, Thailand, Malaysia India, Indonesia Pakistan &lt;&lt; Middle East (6) &gt;&gt; Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, UAE &lt;&lt; Africa (2) &gt;&gt; Egypt, Seychelles &lt;&lt; CIS (11) &gt;&gt; Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyz, Moldova, Russia, Turkmenistan, Ukraine, Uzbekistan (*Warranty applications varies from product to product. For details please see a warranty card</p> 	<p>----- Same as above -----</p> 	<p>----- Same as above -----</p> 	<p>Middle East, Africa &amp; Asia : 7 Countries</p> <p>&lt;&lt; Middle East (3) &gt;&gt; Iran, Pakistan, Yemen &lt;&lt; Africa (1) &gt;&gt; Egypt &lt;&lt; Asia (3) &gt;&gt; India, Thailand, Philippines</p> 